



A Z O O C E Cloud Case Study

Family and Children Services of Silicon Valley – Non Profit

Challenge

Family & Children Services needed cost-effective IT tools to help manage their hardware, software and necessary legacy systems. In addition, they needed to keep their network updated and secure at multiple offices and with a mobile workforce.

As a nonprofit, charitable organization, funding is always scarce for IT, yet employees rely on their computers, both in the office and in the field.

The Family & Children workforce needed more reliable computing tools to realize the organization's vision.

Solution

They got rid of their 5 server rooms at multiple locations and moved their entire business to the Zooce Cloud. In addition, they moved 80% of their workers to thin clients.

Results

- **40% IT Savings Annually**
- **Greater Strategic Focus**
- **A Truly Mobile Workforce**



Overview

Family & Children Services of Silicon improves the lives of children, teens, and adults in the community through emotional and mental health services. They counsel teens at risk of suicide, prepare foster youth for success, assist veterans and their families, and help families heal from violence, abuse, and addiction.

They currently employ roughly 120 people in the Silicon Valley . They have grown from approximately 50 employees to 120 since implementing the Zooce Cloud.

In 2010, management at Family & Children Services began looking for the right technology to help provide more proactive desktop management and remote support services to its growing, multiple-office workforce. They asked the questions, "How do we fill in our gaps in IT personnel with cost-effective technology that helps our limited resources do the job of a larger department?"

They chose Zooce Cloud Services. As a cloud-based service, Zooce requires limited hardware expenditures; instead, it is acquired through a cost-effective, scalable monthly subscription fee—an attractive option for a nonprofit organization.

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